

1.0 Criteria for Granting Certification:

The Certification is maintained for a period of 3 years under the following conditions.

- a) Always fulfill the certification requirements including product requirement as specified in the document "Criteria for Production Control Ready Mixed Concrete", the certification process described in the document "RMCPCS Certification Process" and the requirements specified in this document as applicable and the changes in them as communicated by the certification body, time to time.
- b) The certification applies to ongoing production, the certified product continues to fulfill the product and certification requirements.
- c) The client shall make all necessary arrangements for
 - 1) The conduct of the evaluation and surveillance, including provision for examining documentation and records, and access to the relevant equipment, location(s), area(s), personnel, and client's subcontractors.
 - 2) Investigation of complaints
 - 3) The participation of QMG trainee auditor, observers, Accreditation board members or any other if applicable;
- d) The client shall make claim regarding certification consistent with the scope of certification
- e) The client does not use its product certification in such a manner as to bring the QMG into disrepute and does not make any statement regarding its product certification that the QMG may consider misleading or unauthorized;
- f) Upon suspension, withdrawal, or termination of certification, the client shall discontinue using certification status from of all advertising that contains any reference to certification. QMG takes action as required by the certification scheme. Client to return all certification documents within 10 days of such notification.
- g) If the client provides copies of the certification documents to others, the documents shall be reproduced in their entirety.
- h) In making reference to its product certification in communication media such as documents, brochures or advertising, the client complies with the requirements of the QMG and/ or as specified in this certification agreement.
- i) The client shall comply with requirements that are prescribed in the certification scheme relating to the use of marks of conformity, and on information related to the product. Ref QMG-PD-01 (Specific to Product certification scheme requirements)
- j) The client shall keep a record of all complaints relating to compliance with certification requirements and action taken and available to the QMG when requested,
- k) The client shall inform the QMG, without delay, its inability to conform with the certification requirements. makes these records

Additional for RMCPCS

1. The liability on account of non conforming processes shall rest with the certified RMC plant;
2. The client makes all necessary arrangements for the conduct of the initial and recertification onsite audit/evaluation, surveillance onsite audits/valuations (announced and unannounced), onsite special/short notice audits/evaluations for the purpose of complaints investigation, etc. It shall also include provision for examining documentation and records, and access to the relevant equipment and facilities, products, location(s), area(s), personnel, and client's subcontractors.
3. The client shall make claims regarding certification only in respect of the location and the scope for which certification has been granted.
4. The client shall endeavor to ensure that no certificate or report nor any part thereof is used in a misleading manner;
5. Keeps a record of all complaints made known to the client relating to the compliance with certification requirement and to make these records available to the certification body for its verification. The client shall also agree to take appropriate action with respect to such complaints and any deficiencies found in products/process in accordance with the requirements of the Scheme;
6. The client shall inform the certification body, without delay, of matters that may affect its ability to conform to the certification requirements. These shall include changes in:
 - i. The legal, commercial, organizational status or ownership,
 - ii. Organization and management (e.g. key managerial, decision-making or technical staff),
 - iii. Contact address and production sites/premises,
 - iv. Modifications to the plant design and or processes or the production methods, changes in manufacturing/testing equipment and in the internal control measures which are significant in nature.
 - v. Any other information indicating that the RMC plant may no longer comply with the requirements of the certification criteria and the certification scheme

1.1 Criteria for Refusing Certification-

QMG will refuse client Certification under following circumstances

- a) Customer do not have a documented management system that meets applicable standard or other normative documents.
- b) One internal Audit and management review cycle has not been completed and non-conformity's, if any have not been corrected.
- c) The applicant does not meet the criteria of certification and all major non-conformities, if any found during assessment have not been closed. For minor NC's corrective action has not been taken or planned has not been received.
- d) There are adverse reports/information/complaints with the QMG about the applicant regarding the quality and effectiveness of implementation of system as per QMG Contract terms and schemes for registration.
- e) The applicant has not paid all the fees.

1.2 Criteria for Restoring Certification

After receiving successfully, the compliance of reasons of suspension in writing by suspended companies, The suspense will be revoked. For this purpose, an audit may be conducted (if necessary) to conform the elimination of the suspension reasons by QMG.

2.0 Certification Process

2.1 Certification Agreement

On acceptance of the Application and Quotation, this certification agreement is signed between QMG and the client for providing certification of RMPCPS by QMG.

2.2 Documentation Review

QMG shall conduct a Document review to verify the adequacy of Application with respect to the requirements of the RMPCPS and also to understand and gather further information on the client activities and processes including applicable statues, to plan for the Certification Audit. The client shall satisfactorily resolve all the observations raised in document review along with other concerns / issues highlighted during the Document Review and the same confirmed to QMG before planning the Certification audit.

2.3 Certification Audit

QMG audit team shall visit the client's premises, as per an agreed plan, to verify effectiveness of the client's management system in meeting the requirements of the applicable standard. QMG shall submit a formal report to the client.

The QMG shall ensure that the applicants are not misusing the certification mark in any way prior to grant of certification.

2.4 Non-Conformity Report

| Non Conformity | Description | Time frame for closure |
|-----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Critical | Non compliance with a requirement which indicates serious failure of the plant's capability to produce and deliver RMC to meet the customer Requirements | Within 15 days. Corrective Actions shall be submitted to QMG within 10 days. Onsite verification to be undertaken within 5 days and decision Taken either to close the NCs or suspend certification |
| Major | Non Conformity Regarding a Management System requirement which does not allow the production and delivery process to meet the customer requirements (applicable to ISO 9001 requirements only as defined by QMG), or As given in the Criteria for classification below | Within 30 days. Evidences of closure shall be provided to the QMG; verification to be done on site |
| Minor | Non compliance with a requirement which does not compromise either the | Within 90 Days; Evidences of closure shall be |

| | | |
|--------------------------------------------------------------|-------------------|----------------------------------------------------------------------------------|
| overall effectiveness or the production and delivery process | Management system | provided to the QMG; verification to be Done in the following surveillance audit |
|--------------------------------------------------------------|-------------------|----------------------------------------------------------------------------------|

2.5 Recommendation for Certification

QMG shall recommend certification of the client's management system, based on the following

- (a) QMG has reviewed the audit reports and has accepted the recommendations of the audit team
- (b) The client has submitted the correction and corrective action for the non conformities raised within the stipulated time and QMG has accepted the same
- (c) In case of a major non-conformance, the effectiveness of correction and corrective action is verified by QMG's auditors as agreed and the non-conformity either closed or downgraded to minor.

If the client is not recommended for certification QMG shall accordingly inform the client

2.6 Issue of certificate

QMG shall issue the certificate against the applicable standard to the client only after the closure of all the non-conformances as stated in section 2.5 of this agreement.

The Certificate is the property of QMG Certifications LLP, and shall be produced to QMG as and when requested.

The certification will be valid for a period of three years from the date of approval of certification, subject to the satisfactory maintenance of the Management System as confirmed through agreed surveillance audits

2.7 Surveillance Audit

Two types of surveillance audits shall be carried out every Six monthly.

- a) Planned Surveillance Audits
- b) Surprise Audits (with a short notice of 3 days)

Records kept by the client in respect of the complaints received and their resolution shall be verified by the certification body during the surveillance visits to the client's premises.

2.8 Frequency

QMG shall ensure more stringent control on production and delivery processes and monitor the effective implementation of the Certification Scheme, the frequency of surveillances shall be as follows:

Surveillance Audit shall be conducted within every six month period with at least one.

Surprise Audit in a year. The Surprise can be in addition to Surveillance audit shall be one of the two Surveillance audits to be carried out in a year. Surveillance shall normally be held within the defined period and a delay of maximum one month beyond the due date shall only be allowed in exceptional circumstances. Any further failure to conduct surveillance shall result in suspension of the certificate.

2.9 Special Audit

QMG shall conduct special audits under the following conditions,

- (a) To investigate complaints received by QMG about the client.
- (b) Follow up audit in case of suspension or for verification of Critical/major non-conformity raised in any audit.
- (c) Changes to QMG certification requirements and scheme requirement.
- (d) QMG shall submit a formal report to the client.

2.10 Notice of Changes by QMG

QMG shall inform the client in advance any changes to its requirements for certification and shall subsequently verify that each client complies with this requirement. It shall necessitate a special audit in certain cases.

2.11 Notice of Changes by the client

2.11.1 The certified RMC plant shall inform the QMG of any change which include following :

- i. The legal, commercial, organizational status or ownership,
- ii. Organization and management (e.g. key managerial, decision-making or technical staff),
- iii. Contact address and production sites/premises,
- iv. Modifications to the plant design and or processes or the production methods, changes in manufacturing/testing equipment and in the internal control measures which are significant in nature.
- v. Any other information indicating that the RMC plant may no longer comply with the requirements of the certification criteria and the certification scheme.

2.11.2 The client shall agree for re-audit/evaluation by the certification body as per the requirement of the certification scheme, in the event of changes significantly affecting its capability to comply with the requirements of the certification scheme.

2.11.3 The client shall also agree for re-evaluation by the certification body, in the event of changes in the standards to which compliance of the plant is certified.

The certified RMC plant shall also inform QMG of any change:

a) in the location of the plant –

- In case of an applicant changing location after initial evaluation, a fresh evaluation at the new site shall be carried out.
- If a certified client changes location, on receipt of information, QMG suspends certification of the certified plant with immediate effect. The certified plant shall be subject to an evaluation at the new site like certification audit of an applicant. If the evaluation is satisfactory, QMG shall transfer the Certificate to the new location and the suspension of the RMC plant shall be revoked. QMG shall endorse the change of premises on the Certificate. On receipt of information, the plant shall provide necessary documentary evidence to QMG. The new management of the organization shall submit its acceptance of the agreement for certification with QMG. The same process shall be followed as and when an existing applicant undergoes a change in management. This shall not call for a visit to the production site

b) In the ownership

- The plant shall provide necessary documentary evidence to the CB. The new management of the organization shall submit its acceptance of the agreement for certification with the CB. The same process shall be followed as and when an existing applicant undergoes a change in management. This shall not call for a visit to the production site.

c) in the name

The applicant/certified RMC plant shall inform the change in the name to the CB supported with documentary evidence, and if satisfied the CB shall endorse the Certificate in the new name.

2.12 Suspending, Withdrawing the scope of certification**(a) Suspension**

QMG shall issue instructions to the certified RMC plant for suspension of certification when

- a) a critical NC is raised during any surveillance audit and not resolved within 15 days
- b) the major NCs issued are not closed in timelines prescribed
- c) repeated major NCs are raised in consecutive surveillance assessments
- d) there is failure to organize a surveillance audit within the specified time period
- e) there is non payment of outstanding dues
- f) any major changes have taken place in the legal status, ownership, name etc without prior information to QMG
- g) any wilful misuse of the logo of the Scheme is detected
- h) any wilful false declaration in the application form or otherwise is detected
- i) excessive or serious complaints against the RMC plant's production or management system are received and are found to be valid
- j) the RMC plant voluntarily requests a suspension. Such request must be submitted in writing to QMG along with the reasons. QMG may decide to accept the request but may not allow the client to revoke suspension on its own.

QMG shall issue due notice of at least one week for suspension of certification to the RMC plant. In case of critical NCs, the notice may not be required. On receipt of instructions for suspension of certification, the certified plant shall suspend claiming RMC certification with immediate effect. QMG shall revoke suspension only when Corrective actions have been taken and verified by the certification body. Suspension shall not exceed a period of six months. The RMC plant's inability to resolve issues relating to suspension within this period shall lead to withdrawal of certification after due notice of 15 days is given.

(b) Withdrawal

QMG shall withdraw the certificate when

- a) Certified unit contravenes the terms and conditions of certification and provisions of the RMC Plant certification scheme
- b) RMC Plant is not conforming to the requirements of the Certification Criteria and the corrective actions taken are not ensuring compliance,
- c) the proposed plan for corrective actions will take a considerable time beyond 6 months for implementation;

QMG shall withdraw the certificate at the request of the certified plant, if the operation(s) in the certified plant premises can no longer be carried due to reasons of natural calamities such as flood, fire, earthquake etc, lock out declared by the management, or closure of business operations etc.

If certification is terminated (by request of the client), suspended or withdrawn, scope of certification is reduced the QMG takes actions make all necessary modifications to formal certification documents, public information, authorizations for use of marks, etc., in order to ensure it provides no indication that the product continues to be certified. Reduced scope of certification or termination, as the case maybe is clearly communicated to the client and clearly specified in certification documentation and public information.

2.13 Certification and Use Of license, certificate, Logo and marks of conformity

- QMG shall exercise the control as specified by the certification scheme in QMG-PD-01 over ownership, use and display of licenses, certificates, marks of conformity, and any other mechanisms for indicating a product certified.
- Incorrect references to the certification scheme, or misleading use of licenses, certificates, marks, or any other mechanism for indicating a product is certified, found in documentation or other publicity, shall be dealt with by suitable action. Such as suspension or, withdrawal of certificate.
- QMG will suspended processing of the application in case applicants found misusing the certification mark in any way prior to grant of certification.

Following conditions shall apply for use of RMC Plant Certification Mark.

- a) The RMC Plant certification mark shall not be used in a manner to imply that the product (ready mixed concrete) is certified. The Mark shall not be displayed on RMC transportation vehicles. The plants can however display on the vehicles the statement "It has been produced in an RMC plant certified under the RMC Plant Certification Scheme".
- b) It shall be used on the Delivery Tickets/Challans (as per scheme requirement accompanying each supply of RMC and will carry minimum information as address in RMC plant certification Number, Certification Marks along with CB Logo.
- c) The RMC Plant Scheme Certification Mark however shall not be used on other documents accompanying the supply like Test Certificate, etc.
- d) The Certification Mark may be used in publicity material, pamphlet, letter heads, other similar stationary, media for exchange of any communication, for promoting the awareness of the scheme, the Certification Mark, etc.
- e) The RMC plant may also use the RMC certificate issued by the QMG as part of publicity material.
- f) While using the above documents care shall be taken to ensure that the Mark is used only with respect to the RMC plant certified and it shall not give impression that the non-certified, individual plants of a cluster or a company are also certified.
- g) The certified RMC Plant shall not make any misleading claims with respect to the Certification Mark.
- h) It shall not use the Certification Mark in such a manner as to bring the Scheme Owner, QCI, into disrepute.
- i) The RMC plant, upon suspension or withdrawal of its certification, shall discontinue use of the Certification mark, in any form.
- j) The RMC plant, upon suspension or withdrawal of its certification, shall discontinue use of all advertising matter that contains any reference to its certification status.
- k) In case the Certification Mark is observed to be used by a certified RMC plant contrary to the conditions specified, suitable actions shall be taken by the QMG in accordance with the relevant requirements of ISO 17065 and those specified in the documents "RMC PCS Certification Process" and "RMC PCS Requirements for Certification Bodies". Depending upon the extent of violation, the suitable actions may range from advice for corrective actions to withdrawal of certification especially in situations of repeated violations. In case the certified RMC plant does not take suitable action to address the wrong use of the Certification Mark, the QMG may suspend/withdraw the certification.
- l) If a certified RMC plant's certification is suspended; its certificate cancelled, withdrawn or discontinued, it is the certified RMC Plant's responsibility to discontinue the use of the Certification Mark from the date from which the certificate stands suspended, cancelled, and withdrawn or discontinuation comes into force. The QMG that have certified the RMC plant needs to ensure compliance as stated above
- m) The certified RMC plant shall sign a legally enforceable agreement with the QMG, on behalf of QCI whereby it is allowed to use the Certification mark after agreeing to all the relevant conditions as described in this document.

The certified RMC plant shall pay an annual fee per plant to QCI, for the use of RMC Plant Certification Mark as prescribed from time to time. This payment shall be made to its QMG for onward submission to QCI. Further Refer to PC-PD-01 for Detail.

2.14 Publicly Accessible Information

QMG shall make the following information publicly accessible through its website.

- The activities of QMG
- The requirements for certification including information on the audit processes and certification process for granting, maintaining, extending, renewing, reducing suspending and withdrawing certification.
- Certification status of clients through the register of certified clients maintained at QMG office
- Appeal and complaint process.
- Information related to the terms and conditions of certification and the use of certificates/certification mark for RMCPCS, as contained in the Certification Agreement (clause 3 of this document). a description of the rights and duties of applicants and clients, including requirements, restrictions or

limitations on the use of the certification body's name and certification mark and on the ways of referring to the certification granted.

- The CB may also provide any other guidance documents on the certification criteria for the benefit of the applicant, as long as they are not advisory/consultative in nature.
- The certification body shall make publicly available on its website the information about applications registered and certifications granted, suspended or withdrawn.
- On request from any party, the certification body shall provide the means to confirm the validity of a given certification and the provision for the same shall be made available on the website.
- QMG maintains and make publicly available on its website, a directory of valid certifications under RMCPSC scheme, that as a minimum shows the name, relevant certification criteria, scope and geographical location (e.g. city and country) and contact details for each applicant and certified client and validity of certification for the certified clients. Following information is also made available on website.
 - a) reference to the Certification Criteria,
 - b) procedure for obtaining RMC Certification, a detailed description of the initial and continuing certification activity, including the application, initial evaluation, periodic surveillance, evaluations, and the process for granting, maintaining, reducing, extending, suspending, withdrawing certification and re-certification .
 - c) an Application form;
 - d) list of documents required to be submitted along with the application.
 - e) information about the fees for application, initial certification and continuing certification and policy for the fee
 - f) documents describing the rights and duties of certified clients, and
 - g) information on procedures for handling complaints, feedbacks and appeals
- QMG also make arrangement for providing and updating of information with respect to status of certified clients, based on classification of non-conformities raised during audits/evaluation.
- All other information shall be treated as confidential.

2.15 Transfer of Certification

In case of transfer of certificate or application, when the client decides to move from other certification body to QMG, previous audit report shall be provided by client and reason for such movement will be asked. QMG may verify the information provided by contacting the earlier certification body.

3.0 RMC MANUFACTURERS USING SUBCONTRACTED FACILITIES (If applicable)

In cases where the RMC manufacturer requires certification in its name under RMC Plant Certification Scheme (RMCPSC), uses subcontracted facility(ies) for manufacturing of RMC as per its defined processes and RMC specifications, and the owner of the subcontracted facility complies with the legal requirement as per the Table 1 of the 'Criteria for Production Control of RMC', the following shall have to be ensured:

1. Both RMC manufacturer as well as the subcontractor shall be legal entities as per law.
2. The RMC manufacturer, who intends to have RMCPSC Certification in its name, shall be fully responsible for ensuring compliance to all the requirements under RMCPSC at all times, including specific compliances / requirements to be complied by its subcontracted facility(ies), with a clear description of the responsibility between itself and its subcontracted facility(ies), documented in its Quality Management Systems established for RMCPSC.
3. The RMC manufacturer shall have a separate legal contract (at least for a period of 1 year, with a provision for renewal until the certification under RMCPSC is held) with its subcontracted facility(ies) for each specific location that defines the terms & conditions of contract, and the obligations of both parties, including the responsibility for regulatory approvals as required to comply with the 'Table 1' of the 'Criteria for Production Control of RMC'.
4. The validity of the Certificate shall commensurate to the period of contract and shall be accordingly co-terminus.
5. The RMC manufacturer shall ensure that its subcontracted facility(ies) do not have or enter into any contract with other RMC manufacturers or manufacture / supply RMC for others RMC manufacturers.
6. The RMC manufacturer shall ensure that it declares the correct location and address of their subcontractor(s) facility(ies) seeking certification under RMCPSC, or any change in address or relocation of facility.
7. The RMC manufacturer, along with its subcontracted facility(ies), on demonstrating compliance to the requirements of RMCPSC shall be issued a certificate by QMG containing at least the following details:

- a. Name of RMC Manufacturer (as the name in which the certificate is issued) with location & address of its Main Office from where the overall system for RMCPSC is managed and maintained;
- b. Location & address of the subcontracted RMC manufacturing facility with the name of Subcontractor (as RMC Manufacturing Facility Operator).

8. Such certificates issued in the name of RMC Manufacturer along with the name of RMC Manufacturing Facility Operator under RMCPSC shall remain valid for a certification period or until the validity of legal agreement between RMC manufacturer and the subcontractor, whichever is earlier.

9. The RMC manufacturer shall be responsible to intimate QMG at least 2 weeks in advance before the legal agreement with the subcontractor is to expire, and its intent to renew the validity of the legal contract, or immediately on termination of the legal contract or on closure or relocation of the RMC manufacturing facility.

10. The RMC Manufacturer shall ensure the complete adherence and compliance of RMCPSC and shall be responsible for the action of its subcontractor qua the obligations owe under the scheme.

11. The RMC manufacturer shall ensure the access to the location of subcontracted facility as and when required by QMG.

12. RMC manufacturer shall ensure that the facility is well enough organized and able to meet the requirements as per the quality standards of the scheme and the subcontractor has complied the requisite norms and statutory obligations.

13. RMC manufacturer shall ensure having adequate facility and approved procedure being observed at the subcontracted facility and any non-compliance or non-adherence to the terms of the scheme would be a ground for revocation of certificate.

14. Certified RMC manufacturer shall be rendered liable for any non-conforming process adopted in contravention to the scheme while manufacturing the product at the subcontracting facility.

15. The RMC manufacturer shall indemnify and hold QMG and QCI harmless against any claim, loss, arising out of non-compliance, negligence, act, omission or any breach of obligations or any violation of applicable law, rule or regulation in respect of the manufacturing activities carried on at the subcontracted facility.

4.0. GENERAL TERMS AND CONDITION

(a) Termination- The client and QMG shall have the right to terminate this agreement at any time giving 30 days of written notice of such termination. The client shall, in case of termination, reimburse to QMG all the dues up to date of termination. QMG, if it so wishes, shall also charge a termination fee to be negotiated at the time of termination and this is in addition to the dues that are payable to QMG. In no case such termination fee shall not exceed 15% of the value of the agreement. All reimbursable are payable at the end of said 30 days period.

(b) Confidentiality- QMG takes responsibility for the management of all information obtained or created during the performance of certification activities. Except for information that the client makes publicly available, or when agreed between QMG and the client (e.g. for the purpose of responding to complaints), all other information is considered proprietary information and regarded as confidential. QMG has to inform the client, in advance, of the information it intends to place in the public domain.

If QMG is required by law to release confidential information to a third party, the client or the individual concerned shall, unless regulated by law, be notified in advance of the information provided.

Information about the client obtained from sources other than the client (e.g. from the complainant or from regulators) shall be treated as confidential.

QMG shall not disclose any except for information that client makes publicly available about the client or individual to a third-party including accreditation board etc. without the written consent of the client or the individual concerned.

Additional requirement from “ Requirement of CB RMCPSC ” documents

2.5.3 When confidential information is made available to other bodies (e.g. accreditation body, agreement group of a peer assessment scheme), QMG informs of this action in advance.

2.5.4 In case of transfer of certificate or application from QMG to other CB from, when the client decides to move from QMG to another certification body, the certification body to which the client is now moving may asked the QMG for information on the reasons for such movement or the performance of the client with respect to the certification requirements. QMG shall be obliged to share this information within a reasonable time, not exceeding 10 days from the date of receipt of the request. Such information shall not be considered as confidential and QMG informs its clients of this requirement through this agreement.

(c). Force majeure-Delay in or failure of performance of either party hereto shall not constitute a default hereunder or give rise to any claim for damage if and to the extent such delay or failure is caused by an act of war, natural disaster, fire, explosion, labor dispute or any other event beyond the control of the party affected and which, by the exercise of reasonable diligence, said party is unable to prevent. The party affected shall notify the other party in writing of the causes and expected duration immediately after the occurrence of any such event.

(d) Law & disputes-The agreement for certification between QMG and client shall be governed by prevailing law in India. Any dispute arising in connection with the agreement, which cannot be settled by private negotiations between the parties, shall be referred to arbitration as per the Indian Arbitration Act, subject to Delhi jurisdiction. The decision of the arbitration shall be binding for the both parties

(e) Appeals: Client shall appeal to QMG in respect of the following,

- I. Non acceptance of client's application for certification
- II. Granting, suspending, withdrawing or denying of certification

QMG shall deal with the appeals according to its procedure and shall be responsible for all decisions at all levels of the appeal handling process.

QMG shall acknowledge the receipt of the appeal and shall provide the client with progress reports and the outcome.

(F) Complaints: QMG shall investigate the complaint received about the client to decide what action need to be taken and the same shall be communicated to the client at an appropriate time. The identity of the complainant shall not be disclosed.

(G) Fees: A fee to be charged to the organization for various activities of the certification scheme, without any discrimination between units, geographical location, size of the unit. QMG fee structure shall be publicly accessible and also be provided on request.

QMG shall notify and obtain consent to its fee structure from the organizations prior to grant of certification. As and when the fee undergoes a change, the same shall be communicated to all including applicants and the RMC plants certified under this scheme of certification for their acceptance.

(h) Access to the client site : The client , at the request of QMG, shall permit access to their sites and records for QMG auditors and authorized personnel on behalf of the accreditation body to which QMG is accredited. The same shall be communicated to the client in advance.

(i) Agreement Period : This agreement comes to force on and remains in the force until the expiry of the certificate, unless withdrawn for justified reasons or withdrawn by either party upon due notice given to the other party.

(j) Liability: QMG liability shall be limited to providing certification of the client's management system and shall not in any way be responsible for the liabilities arising out of the client's products or services.

The QMG Certifications LLP, certification body, having its registered offices at 302 C Third Floor Jaina Tower-2, Plot No. 6, District Centre, Janak Puri, New Delhi-110 058(India), hereinafter referred to as QMG, hereby agrees to

M/S _____ **(Client Name)** having its Plant
Address at

_____ hereinafter referred to as the client, to certify the client's Audit
at _____ **No. of Sites** against the QCI Scheme _____ on the conditions
of the above (P1-P5) certification agreement.

For Multiple Sites (as per IAF MD 1:2007) please give details on FT-04A

Signed by Authorized Representatives of QMG and the Client Organization

For QMG Certifications LLP

For the client:.....

Date: _____

Date: _____

Name: _____

Name: _____

Signature: _____

Signature: _____

Designation: _____

Designation: _____

Company Seal

Company Seal